

W-01676A-08-0366



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2010 84361

Date: 1/19/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Kathy Last: Rottas

Account Name: Kathy Rottas

Home: (000) 000-0000

Street: [REDACTED]

Work:

City: Lakeside

CBR:

State: AZ Zip: 85929

is:

Utility Company: Pineview Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

(Docket No. W-01676A-08-0366)

1-12-2010

[REDACTED]  
Lakeside, AZ 85929

Arizona Corporation Commission

DOCKETED

JAN 25 2010

DOCKETED BY

[Signature]

Docket No. W-01676A-08-0366

I do not agree with an increase for this Company they have never improved service or quality to the homeowners.

Do you realize that there piping was put in the 40's and that reddish rust water comes out of those pipes or it is a cream color it varies do not ask me why. At least once a month, we have no water and when you call they do not answer. You go to you sink zap NO Water nice right. There pipes constantly break and they tell us they can not fix all of the breaks so it destorying your property they get away wasting water and destroying property. Nice right and you are going to rewarded them. I was told by management that they do not fix most leaks becuse it would be too much money and too hard to do. Would the public like to know how they waste water. And they tell us not to water our plants...I know you have alot more negativity on this company we had people move from this neighborhood and move to a place that they (the last sentence is not showing up as it can not be read).

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

RECEIVED  
2010 JAN 25 P 12:55  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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1/20/10-

Emailed to Trish Meeter in Phoenix to docket.

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FILE CLOSED.

\*End of Comments\*

**Date Completed:** 1/20/2010

**Opinion No.** 2010 - 84361

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